







## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application of:

Sindhu Joseph et al.

AN AUTOMATED CUSTOMER SUPPORT SYSTEM

Attorney Docket No.: H00-01600 (256.095US1)

## PATENT APPLICATION TRANSMITTAL

## **BOX PATENT APPLICATION**

Commissioner for Patents Washington, D.C. 20231

We are transmitting herewith the following attached items and information (as indicated with an "X"):

 $\underline{\mathbf{X}}$ Return postcard.

Utility Patent Application under 37 CFR § 1.53(b) comprising:  $\mathbf{X}$ 

- Specification (22 pgs, including claims numbered 1 through 36 and a 1 page Abstract).
- Formal Drawing(s) (<u>2</u> sheets). X
- Signed Combined Declaration and Power of Attorney (<u>5 pgs</u>).
- Check in the amount of \$998.00 to pay the filing fee.

Assignment of the invention to Honeywell International Inc. (3 pgs) and Recordation Form Cover Sheet.

Check in the amount of \$40.00 to pay the Assignment recording fee.

The filing fee has been calculated below as follows:

a :	No. Filed	No. Extra	Rate	Fee
POTAL CLAIMS	36 - 20 =	16	x 18 =	\$288.00
INDEPENDENT CLAIMS	2 - 3 =	0	x 80 =	\$0.00
[=] MULTIPLE DEPENDENT CLAIMS PRESENTED				\$0.00
BASIC FEE				\$710.00
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